

WAREHOUSE CAPACITY

IT'S NOT ONLY ABOUT SPACE!

Knowing your warehouse process KPIs will identify where operations perform well and where there is room for improvement.

By assessing all your warehouse processes, you will be able to identify if you have a genuine capacity problem or a capacity improvement opportunity.



COST



PRODUCTIVITY



ACCURACY



TIME



RECEIVING

- Costs
 - Total cost / Line items
- Labour productivity
 - Volume / employee / hour
- Efficiency
 - Inventory received /hour
- Dock Utilisation
- Accuracy
- Cycle Time
 - Time for Delivery/Total deliveries



STORAGE

- Costs
 - As index of Service costs, Damage costs, Obsolescence costs
- Carrying Costs
- Productivity
 - Volume of inventory per m²
- Space Utilisation
 - Occupied & Available
- Inventory Accuracy
 - According to records / physical
- Inventory Turnover



PUT-AWAY

- Costs
 - Total cost / Line items
- Productivity
 - Stock / employee / hour
- Space Utilisation
 - Equipment & Space Utilisation
- Accuracy
 - Inventory correctly packed
- Cycle Time



PICK & PACK

- Costs
- Cost of Returns
- Productivity
 - Order lines per hour
- Packaging Materials
- Equipment Utilisation
- Accuracy
 - Returns due to wrong item
- Cycle Time
 - Travel time for pickers



IMPLEMENTING CHANGE

With an understanding of your warehouse productivity and performance, you can avoid implementing tech to solve a problem too early, and only implement new tech in areas that are as optimised as possible.

More supply chains are adding robots and other smart equipment to their warehouses. However, 43% of companies admit to not having a strategy for implementing AI in their supply chains.



SHIPPING

- Costs per line
- Backorder Rate
 - Orders unfulfilled
- Dock Accuracy
- Shipping Accuracy
 - Perfect delivery rate
- Cycle Time
 - Order Lead time



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